Pegasus Advantage

Member pricing

Exclusive access and pricing for IT and Digital Support

Pegasus IT Service Desk:

Level 1 support
No cost
First-call support for straightforward issues, generally resolved within 15 minutes.

Level 2 & 3 specialist
$135 + GST / hr
Complex PMS, engineering and application support, remotely or onsite.
Travel: $35 fixed charge.

Smarter IT purchasing
Group pricing
Business-grade devices and software via Pegasus group pricing. Devices targeted to last 4+ years.

Level 1 support includes: Hardware and software troubleshooting · Setup and configuration · Network outages and general enquiries · HealthOne and ERMS support ·
Full service: 7:30 am – 5:30 pm

Core services available to member practices

Flexible services designed to improve resilience, security and day-to-day performance.

Secure backup
From $5 + GST / month
Microsoft 365 $5/user up to 1 TB ·
Workstation $20 up to 500 GB ·
Server/device $50 up to 500 GB ·
SharePoint $10. Encrypted, monitored and managed.

Device management
NinjaOne $5 + GST / device / month
$135 + GST implementation per site.
Patching, automation and remote support.
Secure remote practice access.

Cyber awareness
MyCISO $3 + GST / user / month
$135 + GST implementation per site.
Phishing simulations and training.
Reporting and risk insights.

Secure Wi-Fi
$40 per access point / month
$250 estimated scope and install.
Optional staff & patient networks.
Extra ceiling ports $400–$500 each.

Audits and training
Fixed-price options
PMS training $150 + GST per attendee.
Hardware audit $350 + GST
Security audit or training $500 + GST

Core connectivity
From $137.50 / month
Pegasus WAN Internet 300/300 incl. connected health access (HealthOne) $137.50

Accessing the offer:

Pegasus IT Service Desk
03 353 9990
servicedesk@pegasus.health.nz

Pegasus™
partners in health
kia atawhai ki te tangata